

# Notice of Rights: NYC Food Delivery Workers



If you do restaurant deliveries for an app, you have rights regardless of your immigration status.



## Pay

- Your app must pay you at least **\$19.56** per hour (not including tips) for time you spend making deliveries. This minimum will increase on **April 1** each year.
- Apps must follow additional rules that increase pay. *Contact your app for information about your pay.*
- Apps must pay you at least once a week and offer a no-fee option to receive payment.
- Apps must tell you how much the customer tipped for each delivery and your total pay and tips for the previous day. *Exceptions apply. Contact DCWP.*



## Routes

- Apps must tell you route details before you accept a delivery. Details must include pickup address, estimated time and distance, tip, and pay.
- You can set an app to limit which bridges or tunnels you use and the distance between a restaurant and a customer. Apps can't offer you trips beyond the limits you set.



## Access

- Apps must give you a free insulated food delivery bag after **6 deliveries**.
- You may have better access to restaurant bathrooms when you pick up orders. *Exceptions apply. Contact DCWP.*

## No Retaliation

It is illegal to penalize workers for exercising their rights. Contact DCWP immediately about suspected retaliation.

## File a Complaint

If an app violates the law, workers may be owed money. To report a violation, file a complaint with the Department of Consumer and Worker Protection (DCWP).

- Visit [nyc.gov/DeliveryApps](https://nyc.gov/DeliveryApps)
- Call **311** (212-NEW-YORK outside NYC) and ask for "Delivery Worker"

DCWP will not share your identity without your prior consent.

**NYC**

Eric L. Adams  
Mayor

**Consumer and  
Worker Protection**

Vilda Vera Mayuga  
Commissioner

